

## Claims Division Report UTVA Meeting December 2, 2014

- Travel Boards: 23 Hearings with 88 Issues,
  - Last Travel Boards for Fiscal Year 2015 will be June 15-19, 2015
- Video Conferences: 78 Hearings, 177 Issues.
  - Remaining schedule for Fiscal Year 2015 is:
    - December 2014
    - January 2015
    - February 2015
    - March 2015
    - April 2015
    - May 2015
- Local Hearings: December 2-4, 2014 and 3 days per month through Fiscal Year 2015.
- Three-Way Board of Veterans Appeals (BVA) Videos with Memphis & Knoxville Vet Centers pending BVA approval. We have requested assistance from the Director and Assistant Director of the Nashville VA Regional Office (VARO).
- Fiscal Year 2015 goal is to get the Chattanooga Vet Center video capable.
- Calendar Year 2014: Claims Division received/reviewed the following Compensation/Pension Fully Developed Claims (FDC):

State: 5,097 Form 526ez 4,976/96.6% Fully Developed Claims
State: 288 Forms 527ez/534ez 100% Fully Developed Claims

o County: 4,568 Form 526ez 4,495/98.4% Fully Developed Claims

County: 861 Forms 527ez/534ez 100% Fully Developed Claims

- Approximately 85% claims received are submitted using VetraSpec and 15% are mailed using the U.S. Postal Service (USPS)
- The Claims Division now has new technology that will enable TDVA to scan DD-214's received from the U.S. Department of Defense into department secure shared drives to allow TDVA field offices to access the discharge papers quickly and securely.

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